

# Third Quarter 2024

## Newsletter

Check out all our latest updates



Dear MDRRC Community,

We are excited to present the latest edition of the Maryland Reentry Resource Center (MDRRC) quarterly newsletter! The past few months have been full of meaningful milestones and impactful successes, and we're eager to share our progress with you. In this issue, we'll highlight some exciting updates that reflect our ongoing commitment to empowering individuals and strengthening communities. We hope these stories will inspire you to continue supporting our mission and join us in creating lasting change.

### Our Q3 Highlights

1. 3rd Landscaping Cohort Updates
2. Caw to Action!
3. Introducing New Team Members!
4. Pathways to Success Campaign

□ **3rd Landscaping Cohort Update:**

# Growing Skills and Protecting Nature!



We're thrilled to share that on October 14th, we launched our **3rd Landscaping Cohort** with an exciting start! The cohort began with a hands-on technology class led by our Communications Manager, **Brian Githehu**, where participants learned essential tech skills to support their landscaping journey. ☐☐



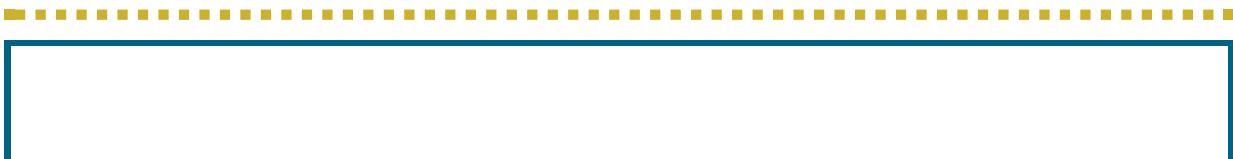
Then, on October 17th, we headed outdoors for a fantastic field session with our Environmental Lead, **Devin Landry**. Participants got an in-depth look at invasive species and the critical importance of preserving our natural environment. It was an eye-opening experience that gave them valuable knowledge about protecting ecosystems while sharpening their field skills! ☐☐



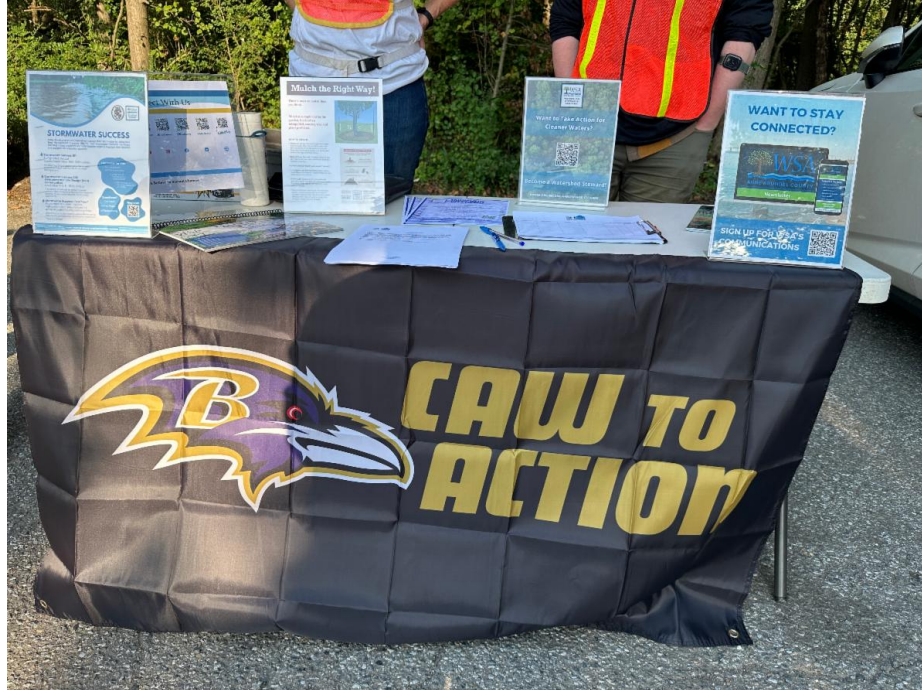


We're proud of how far our cohort has come already and can't wait to see their progress as we continue this journey together. Stay tuned for more updates as we cultivate careers and build a greener, more sustainable future! ☐☐

**Support Our  
Cause**







## Caw to Action!

Community in action! ☐☐ MDRRC was proud to be in association with WSA to host a project site for this year's United Way of Central Maryland #CawToAction with the Baltimore Ravens! WSA Tree Ambassador, DeAngelo Myers, organized a community tree planting at Heritage Baptist Annapolis and an invasive removal, brush clearing, and trash clean-up at the Cook Pinkney #141 American Legion for the future site of a healing garden.



Over 30 volunteers answered the Caw to Action! ☐☐☐☐☐ Together, we're creating a cleaner, greener space for everyone to enjoy. A big shoutout to all the volunteers who came out to lend a hand and work toward a better future. ☐☐

#ravenscawtoaction #liveunited #wsa #annearundel #annapolis #replantannapolis





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□ *Introducing New Team Members* □

MDRRC is excited to welcome Shamika Smith and Terrance Simms to our team! Their expertise and energy are sure to add immense value to our organization. Learn more about them below.

### Shamika Smith

#### **CLIENT SUPPORT ASSISTANT**

I am an enthusiastic and self-motivated professional with a strong sense of responsibility and adaptability. With 4 years of extensive customer service and technical support experience in a fast-paced call center environment, I have honed my ability to thrive under pressure, meet strict deadlines, and consistently deliver exceptional results.

I am skilled in both independent work and collaborative team settings, bringing a proactive approach to problem-solving. I am now seeking a challenging role in a dynamic and supportive work environment where I can leverage my expertise to contribute to organizational success and further my professional growth.



### Terrance Simms.



### **COMMUNITY OUTREACH MANAGER**

With 15 years of extensive experience in customer service and technical support, I have built a distinguished career providing exceptional service in high-pressure call center environments. Throughout my career, I have consistently demonstrated an ability to manage complex customer inquiries with professionalism and efficiency, offering tailored solutions while maintaining a high level of customer satisfaction. Known for his problem-solving skills and calm demeanor, he excels in both independent and collaborative team settings.

I have developed a deep understanding of customer needs, allowing me to effectively troubleshoot technical issues and streamline processes to improve service delivery. My adaptability and dedication to continuous improvement have made me a key contributor to organizational success. Whether working under tight deadlines or navigating challenging customer scenarios, I remain focused on delivering quality outcomes and fostering positive relationships with both clients and colleagues.

**Learn More about the MDRRC Team**

□ *Exciting News from Maryland Reentry Resource Center!* □

This year, we're kicking off something big! The Pathways to Success campaign is launching in 2024, and we couldn't be more thrilled to share this journey with you. Our goal? To empower individuals returning to society and give them the tools they need to succeed. □

Want to be a part of it? Here's your chance to transform lives and build a stronger community, one second chance at a time. Stay tuned for how you can contribute to this life-changing initiative.

Together, we're creating Pathways to Success! □

#PathwaysToSuccess #EmpowerSecondChances #CommunityStrong



The Pathways to Success Campaign

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